



(336) 546-7165 Ext 123
(336) 790-1318 (FAX)
1345 Westgate Center Dr
Suite B
Winston Salem, NC 27103

Thank you for choosing Tierney O and P for your therapeutic shoes and insert needs. We have enclosed a packet of information for you to fill out and mail, fax, or bring the completed form to Tierney O and P. We have received your prescription, but will also need the below required Medicare documentation from your medical provider (within the last 4 months) to begin the process of your therapeutic shoes and inserts:

1. Foot Notes: This is from a foot exam performed by an MD, PA, DPM, DO, or a NP
2. Diabetes Office Notes: This is from an office visit with your Endocrinologist or your PCP, DO, NP, or PA.
3. Statement of Certifying Physician: We will send all forms to be signed by a supervising MD or DO.

Once we have received all signed documents from your medical team, we will call you to schedule an Initial Evaluation appointment with one of our clinicians.

If you do not hear from Tierney O and P within **14 days**, please reach out to your Diabetes medical provider to inquire that they have received, signed, and faxed back the above documentation for your therapeutic shoes and inserts.

To help expediate this process for your therapeutic shoes and inserts, you may request the required medical documentation from Tierney O and P to take to your medical care providers for signatures.

If you do not qualify for therapeutic shoes and inserts, or you wish to purchase your therapeutic shoes and inserts as self-pay (not filing your Medicare Insurance), the therapeutic shoe packages start at \$450.

If paperwork is not received from your medical care team within **30 days**, we will deactivate your prescription in our system.

If you have any questions for Tierney O and P please call our Diabetic Shoe line at (336) 546-7165 ext 125 and leave a voice message with your name, date of birth, and call back number. We will return your call as soon as possible.

Sincerely,
Tierney O and P