## THERAPEUTIC SHOES FOR PATIENTS WITH DIABETES:

INFORMATION FOR CERTIFYING PHYSICIANS, PODIATRIST AND MEDICAL PROVIDERS



Dear Certifying Physician,

Medicare covers therapeutic shoes and inserts for patients with diabetes. As the Certifying Physician, you have a vital role in this process, with obligations that include the following actions:

- 1. Document that you have a comprehensive plan of care for managing your patient's diabetes and certification that your patient needs therapeutic shoes; and,
- 2. Document a foot exam and that the patient has one or more of the following qualifying conditions:
  - a. Previous amputation of the other foot, or part of either foot; or,
  - b. History of previous foot ulceration of either foot; or,
  - c. History of pre-ulcerative calluses of either foot; or,
  - d. Peripheral neuropathy with evidence of callus formation of either foot; or,
  - e. Foot deformity of either foot; or,
  - f. Poor circulation in either foot.

As the Certifying Physician, you are ultimately responsible for satisfying the statutory obligations outlined above; however, you may delegate the foot exam to one of your DPM, PA, DO, or NP colleagues. If you delegate the foot exam to the DPM, PA, DO, or NP colleague then you must countersign, date, and acknowledge agreement with the their documented foot exam findings.

As Tierney Orthotics and Prosthetics is the supplier of the shoes and inserts, we require the following documentation from you to support their claim to Medicare:

- 1. A copy of an office visit note, from the patient's medical record, which shows that you are managing your patient's diabetes. This office visit must occur within 6 months prior to delivery of the shoes and inserts.
- 2. A copy of an office visit note, from the patient's medical record, that documents at least one of the qualifying conditions (a-f) listed above.
- 3. A Certification Statement form, completed, signed, and dated by you, the certifying physician, on or after the date of the office visit and within 3 months prior to delivery of the shoes/inserts. This form will be provided by the Tierney Orthotics and Prosthetics.

Note: For foot exams delegated to a colleague, the documented foot exam must be countersigned, dated, and agreement acknowledged by you **prior to or on the same date** as the completion of the Certification Statement form.

For additional information, you may review the Therapeutic Shoes for Persons with Diabetes Local Coverage Determination (https://www.cms.gov/medicare-coverage-database/details/lcd-details.aspx?lcdid=33369) and the related Policy Article (https://www.cms.gov/medicare-coverage-database/details/article-details.aspx?articleid=52501) located in the Medicare Coverage Database at http://www.cms.gov/medicare-coverage-database.

Please cooperate with Tierney Orthotics and Prosthetics so that they may provide the therapeutic shoes and inserts that are needed for our patients.

Sincerely,

Cynthia Tierney: BOCO, C. PedBoc, Orhtotist, Pedortist: Owner

Emily Tierney: CPO, MSPO Certified Prosthetist Orthotist

Geof Tibbs: CO, CPA

Cranial Remolding Specialist

Alexanderia Poole: CPO, MSPO Certified Prosthetist Orthotist

D'Neil Hoke: CFo Certified Orthotic Fitter

Michelle Rowland: COF, CMF Certified Orthotic Fitter & Certified

Mastectomy Fitter